

Getting started with Vetstoria:

## Real-time online booking and automation platform for your practice



Founded by Vets, Vetstoria is a real-time online booking platform that will take your PIMS availability and offer it to pet owners via your website.

It's completely automated and is set up based on your team's availability and preferences, so pet owners can book appointments on their own anytime - on any device.



Vetstoria saved the front-desk staff three to four hours a day, which is around 18 to 24 hours a week, considering a phone call would range from 5 to 15 minutes.

Rebekah Rangel  
Practice Manager at Osage Veterinary Clinic

## Vetstoria will help:

- ✓ Reduce phone calls for you,
- ✓ Ensure pet owners are happy with no hold times,
- ✓ Help your practice go digital.



## What do you get with Vetstoria?



**Sync appointments with your PIMS in real-time**  
Appointments, and doctor calendars are synced with your PIMS in real-time, removing the hassle of manual confirmation or phone calls.



**Add rules to customize your availability**  
Add your appointment types, appointment count limitations (max appointments), client status and more to gain control of your schedule. You can even change the look of the booking widget to align with your hospital's branding while offering web accessibility.



**Reduce no-shows with online payments**  
Charge a deposit or the full payment during the appointment scheduling process to reduce time spent on payment collection and no shows.



**Measure the performance of your practice**  
See the total appointments, new clients, appointment sources and more to see how well your practice is doing.



**Run promotional campaigns quickly**  
Create custom links for your promotions with our digital marketing feature to gain more online bookings.